



YOU ARE IN SAFE HANDS WHEN TRAVELLING WITH US

For so many, reliable and affordable transportation is a significant challenge that makes getting to and from appointments a stressful experience. You are in safe hands when travelling with St John WA Community Transport.

Our Community Transport Service offers the elderly and people with disabilities an affordable means of transportation to and from appointments or community centres. We aim to give our passengers the independence to get to where they need to go, without needing to rely on loved ones.

This service is available to the Perth metropolitan region, helping to connect residents to essential medical services and social activities.

CONTACT US ►

Office hours:

Monday to Friday
between 7:30am and 5pm

Operational hours:

Monday to Friday
between 7am and 5pm*
*Last pickup at 4pm

Bookings and enquiries:

General bookings call 08 9334 1300 or
email patient.services@stjohnwa.com.au
If booking via HCP/CHSP: contact provider.
Terms and conditions apply.

 [COMMUNITY TRANSPORT SERVICE](#)



St John Ambulance Western Australia Ltd
ACN 165 969 406; ABN 55 028 468 715



METRO

COMMUNITY TRANSPORT SERVICE





THE SERVICE WE PROVIDE

Our Community Transportation Service caters to residents living in the Perth metropolitan region. The service reaches those living between Mandurah and Yanchep, including Gidgegannup and Carmel.

We can take you to:

- Medical appointments
- Specialist appointments
- Non-urgent hospital appointments
- Dental appointments
- Community centres
- Activities preventing social isolation

Our drivers are first aid certified and vehicles are fully equipped with an AED to ensure a safe journey.

OUR PASSENGERS

This service is for ambulant passengers who are able to get in and out of a sedan vehicle and who do not require en route medical assistance.

The service also extends to the passenger's carer or companion, so they can travel knowing they have the support they need.

Passenger requirements:

- Be able to enter and exit a sedan vehicle
- Do not require medical assistance during the trip
- Accompanied by a guardian if under 18 years of age
- Accompanied by a carer if they have dementia or are of unsound mind
- Able to manage themselves at the appointment

COMMUNITY TRANSPORT LOCATIONS MAP



OUR SERVICE FEES

Under 10km	\$22.00
Between 11-30km	\$52.50
Between 31-60km	\$60.00
Over 60km (within Perth Metropolitan area)	\$95.00

Fees listed are of November 2025 and subject to change.

BOOKINGS

Our services require advanced booking, unlike taking a taxi or Uber.

Our bookings team can assist via the phone or email during office hours.

We advise booking at least three business days in advance to ensure availability.