BOARD COMMUNIQUE – OCTOBER 2026

Hello Everyone

The Board acknowledges the Whadjuk people of the Noongar nation as the Traditional Custodians of the land on which the meeting was held and pays respect to Elders past, present and emerging, and to all Traditional Owners across Western Australia.

ST JOHN WA BOARD

The Board is St John WA's governing body and is accountable to members and stakeholders. It has four distinct roles:

- Role 1: GCEO oversight and resourcing
- Role 2: Oversight of performance and accountability
- Role 3: Oversight of compliance and risk
- Role 4: Set strategic direction

St John WA Group is regulated by the Corporations Act 2001 (Cth), the Charities Act 2013 (Cth), the Australian Charities and Not-for-Profits Commission Act 2012 (Cth), the ACNC Governance Standards and its constitutions. The Board also aspires to meet recognised good-governance standards, including the Australian Institute of Company Directors' Not-for-Profit Governance Principles.

BOARD MEETING HIGHLIGHTS

At its meeting on 19 October 2026, the Board considered governance effectiveness, quarterly operational and strategic performance, community demand, stakeholder engagement, financial sustainability, compliance and Board succession planning. Mr Matt Mueller conducted an Acknowledgement of Country and Mr Jeffrey Williams led the Recognition of St John, acknowledging the Restart a Heart campaign and St John WA's role in the community.

Board effectiveness and governance improvement

The Board considered its independent annual performance assessment and agreed practical changes to strengthen the time available for strategic discussion and oversight. It endorsed, in principle, the merger of the Audit and Investment Committee and the Risk and Compliance Committee, with updated charters, membership and a 2027 workplan to return for formal consideration.

These actions reflect the Board's commitment to continuous improvement, clear committee accountabilities and a governance structure that remains proportionate to St John WA's changing responsibilities and risks.

Operational performance

The Board reviewed first-quarter performance across emergency, preventative, community, people and corporate services. Emergency ambulance demand continues to increase. Directors examined the drivers of demand, the pressure created and the implications for capacity and response performance.

Directors welcomed the lowest recorded lost-time injury frequency rate while continuing to monitor workforce wellbeing, pay compliance and digital vulnerability management.

STRATEGY ACCOUNTABILITY AND VALUE REALISATION

The Board reviewed implementation of the 2030 Strategy and the developing quarterly strategic report. It requested that the balanced scorecard be reviewed to ensure its alignment with key performance indicators of management.

STAKEHOLDER ENGAGEMENT AND SOCIAL IMPACT

The Board considered how brand, stakeholder engagement and social impact work together to deliver the 2030 Strategy. Directors discussed the 'Here to Help' positioning, the role of evidence and data in supporting community partners, and how public storytelling can strengthen awareness, recruitment and engagement.

The Board noted the positive contribution of the Impact Fund.

GOVERNANCE COMPLIANCE AND BOARD RENEWAL

The Board adopted its FY26 ACNC self-evaluation, approved the Board to GCEO Delegation of Authority Policy and the Whistleblower Policy, and approved Ernst and Young as external auditor subject to the required regulatory consent. These decisions strengthen accountability, independent assurance and the mechanisms through which concerns can be raised safely.

The Board appointed Dr Bennie Ng as a Non-Executive Director with effect from 28 October 2026. The Chair also thanked Mr Craig Heatley and Ms Amanda Healy for their service and commitment to St John WA at their final Board meeting.

COMMUNITY IMPACT AND PARTNERSHIPS

The Board approved the 2026 St John WA Impact Report, which explains the organisation's contribution as a social enterprise and the outcomes delivered for communities across Western Australia. Directors discussed how St John WA can use its statewide presence, trusted relationships and partnerships to extend impact, particularly in regional and remote communities.

The discussion also considered opportunities to reconnect with members of the Order of St John and to develop further partnerships with community organisations, universities, supporters and other stakeholders whose expertise and networks can help address unmet needs.

OTHER HIGHLIGHTS



Annual General Meeting

At the 2026 AGM, Members received the FY26 Annual Report and heard an overview of St John WA's performance and Strategic Direction to 2030.

Members appointed Ernst & Young as external auditor, re-elected Jeffrey Williams and passed all five special resolutions concerning the dormant St John Ambulance Association in Western Australia.

Dr Bennie Ng was welcomed to the Board, while Craig Heatley and Amanda Healy concluded their terms.

The meeting recognised Sally Carbon's 10 years of service and Sahara Fenn's appointment as WA's first Priory Esquire.

Kevin Brown will step down as Group CEO in February. The Board has commenced a national search for our next Group CEO. The process will consider strong candidates from within our organisation as well as leaders from across the market.



Restart a Heart

The Board noted St John WA's celebration of Restart a Heart Day on 16 October, recognising the people who step in to help when someone experiences a cardiac arrest. The latest WA report recorded 151 survivors from out-of-hospital cardiac arrests, with bystander CPR in more than 82 per cent of cases and record bystander AED use. New research showing higher rates of paediatric cardiac arrest in disadvantaged communities reinforces St John WA's ongoing work with partners to improve survival through first aid education, community first response and access to AEDs.



Urgent Care one million milestone

The Board noted St John Health's celebration of one million patients cared for through its Urgent Care centres since the service began in 2016. Now operating across six metropolitan locations, Urgent Care provides another option for people with injuries and illnesses that need prompt attention but do not require an emergency department.

The Board congratulated the clinical and support teams behind the milestone.

CLOSING REMARKS

The Board remains committed to transparent, accountable governance and to careful stewardship of the resources, people, services and partnerships that enable St John WA to serve communities across the State.



Monish Paul

he/him

Board Chair, MAICD

MEETING ATTENDANCE

St John WA Board directors in attendance:

- Monish Paul MAICD, Board Chair
- Craig Heatley GAICD
- Elisa Fear GAICD
- Jeffrey Williams GAICD
- Melanie Gates GAICD
- Matt Mueller GAICD FGI

Apology: Amanda Healy MAICD.

Management and advisers in attendance for all or part of the meeting:

- Kevin Brown, Group CEO
- Darren Webb, Chief Community Officer
- Wil White, Chief Emergency Officer
- Megan O'Donnell, Chief Preventative Officer
- Rene Anderson, Chief People Officer
- Stephanie Greene, Senior Manager Business Diversification
- Angelina Robins, Social Sustainability Manager
- Jon Brett, Senior Commercial Manager
- Peta Rule, Head of Corporate Affairs
- Smiljka Dimitrijevic, Head of Brand and Marketing
- Martyn Jenkins, CFO and Joint Company Secretary
- Kinjal Somani, Company Secretarial Assistant

GOVERNANCE IN PRACTICE

The Board formally reviewed the conduct and outcomes of the meeting. Directors confirmed that agenda items had been considered adequately and efficiently and that the meeting had been conducted appropriately within the scheduled time.

OUR PURPOSE

To serve humanity, and build resilient communities, through the relief of sickness, distress, suffering and danger.







