

# BOARD COMMUNIQUE

## FEBRUARY 2026

Kaya, Wanjoo!

This communique is released during the Noongar season of Bunuru, the hottest time of the year when the easterly winds give way to cooling afternoon sea breezes along the coast. The Board acknowledges the Traditional Owners of the land on which the most recent meeting was held and pays respect to all Traditional Owners across Western Australia.

Shaped by koora, grounded in yeyi, for benang.

*Shaped by the past, grounded in the present, for tomorrow.*

### ST JOHN WA BOARD

The Board is the governing body of St John WA and is accountable to members and stakeholders. It has four distinct roles:

- ▶ Role 1: GCEO oversight and resourcing
- ▶ Role 2: Oversight of performance and accountability
- ▶ Role 3: Oversight of compliance and risk
- ▶ Role 4: Set strategic direction

St John WA Group is regulated by the Corporations Act 2001 (Cth); the Charities Act 2013 (Cth), the Australian Charities and Not-for-Profits Commission (**ACNC**) Act 2012 (Cth); ACNC Governance Standards; constitutions and aspires to meet good governance standards like Australian Institute of Company Directors' Not-For-Profit Governance Principles. In performing its duties, the Board considers St John WA's regulatory landscape.

### BOARD MEETING HIGHLIGHTS

The Board convened a meeting on 26 February 2026 to progress key strategic, governance and operational matters. The discussion focused on financial performance, major organisational initiatives, committee business, governance approvals and strategic risks and opportunities.

The Board reviewed with management the FY26 Q2 Financial Forecast and the key risks and opportunities that may impact the FY26 full-year outcome.

The Board received a progress update from management on the Volunteer Governance Framework and discussed the future-state model elements, key risks, and next steps toward consultation and piloting.

The Board discussed with management the FY26 Q2 operational reports including opportunities, challenges and risks across Preventative, Community and Emergency Streams. The Board also considered the quarterly Conduct and Compliance Report noting no material misconducts or non-compliances.

The Board approved the new Safety, People & Board Governance Committee Charter; and endorsed updates to the Work Health and Safety Policy; the Code of Conduct; and the Diversity and Inclusion Policy. The Board also approved the updated to the Board Charter and the Board Succession Policy.

The Board also received committee updates. The Clinical Performance Committee Chair reported on the ongoing clinical governance advancement work. The Safety, People and Board Governance Committee Chair reported on work health and safety reports, culture updates, workplace gender equality progress, industrial relations landscape and feedback on the site visit to the Psychology and Wellbeing Support team.

## OTHER RELEVANT HIGHLIGHTS

### National performance recognition

The Board noted the recent release of the Report on Government Services (**ROGS**), which confirmed strong performance for St John WA's emergency ambulance service across Western Australia.

The report found that Western Australia recorded the fastest median Priority 1 (P1) response time of all Australian capital cities at 10.1 minutes, with a statewide median response time of 10.3 minutes, the lowest nationally. The Board also acknowledged the organisation's highest performance in a decade for Triple Zero (000) call answering, with 97.4 per cent of calls answered within 10 seconds.

The Board recognised that these results were achieved in an environment where incidents per 1,000 population increased in Western Australia, reflecting growing demand on emergency services.

The Board acknowledged the contribution of frontline team members, volunteers and support teams across the organisation whose work underpins these results.

### Expansion of training and workforce capability programs

The Board noted the launch of new training and professional development programs through St John WA's education portfolio. The expanded suite of courses supports workforce capability across industries including healthcare, resources, security and community services, and reflects growing demand for practical skills in emergency preparedness and duty of care. The initiative forms part of the organisation's broader strategy to strengthen preventative health capability and lifelong learning across Western Australia.

### Closing remarks

Thank you for your ongoing interest and engagement, and I look forward to continuing the Board's commitment to transparency through the release of regular communiques and stakeholder updates.



St John WA Board members in attendance:

- ▶ Monish Paul MAICD, Board Chair
- ▶ Jeffrey Williams GAICD
- ▶ Elisa Fear, GAICD
- ▶ Amanda Healy MAICD
- ▶ Craig Heatley GAICD
- ▶ Matt Mueller GAICD FGI
- ▶ Melanie Gates, GAICD

Management in attendance for full or part of the meeting:

- ▶ Kevin Brown, Group CEO
- ▶ Megan O'Donnell, Chief Preventative Officer
- ▶ Darren Webb, Chief Community Officer
- ▶ Will White, Chief Emergency Officer
- ▶ Martyn Jenkins, CFO
- ▶ Rene Anderson, Chief People Officer
- ▶ Stephanie Greene, Senior Manager Business Diversification
- ▶ Gauri Potdar Company Secretary

*St John WA Purpose Statement 'to serve humanity, and build resilient communities, through the relief of sickness, distress, suffering and danger.'*

